

Rental Terms



TABLE OF CONTENTS

1. Understanding the Rental Agreement	2
2. The Service Provider's Role	3
3. The Renter's Obligations	4
4. Permitted and Restricted Areas for Vehicle Use	4
5. Use of the Vehicle During the Rental Period	4
6. Vehicle Maintenance, Security, and Safety Guidelines	5
7. Returning the Vehicle	6
8. Fueling Responsibilities	7
9. Damage Protection, Loss, and Liability for Property	8
10. Claims, Legal Action, and Procedures	10
11. Rental Payment Details	10
12. Termination of the Rental Agreement	12
13. Circumstances Beyond Our Control	12
14. Personal Belongings Inside The Vehicle	13
15. Exclusion Of Liability	13
16. General Provisions	13
17. Acknowledgement And Confirmation Of The Agreement	13

These terms and conditions ("**Rental Terms**") govern the use of rental services provided by third-party transportation providers, drivers, or Vehicle operators (the "**Transportation Provider**") accessible through the online platform tuktukmania.com (the "**Website**"), which is owned and operated by the German business S P P (Pvt) Ltd T/A TukTuk Mania (the "**Company**").

This agreement is between the user of the services (the "**Renter**") and the Transportation Provider. The Website and the Company are not parties to this agreement and will not be involved in it. However, the Company will assist both the Renter and the Transportation Provider to ensure the conditions of these Rental Terms are met.

PLEASE READ THESE TERMS CAREFULLY BEFORE USING OUR SERVICE. BY USING THE SERVICE, YOU CONSENT TO THESE TERMS.

For clarification: The Company does not provide transportation services and is not a transportation service provider or carrier. Transportation services are offered solely by the Transportation Provider, which can be requested through the Website and /or the Service. The Website functions only as an intermediary between the Renter and the Transportation Provider. The provision of transportation services is the responsibility of the Transportation Provider.

Rental Terms

1. Understanding the Rental Agreement

‘Payment Processor’ refers to a third-party application used by the Website to link the Renter’s credit card account with the Website.

‘Accessory’ includes any equipment provided by the Transportation Provider, such as (if applicable) global positioning system (GPS) devices, roof racks, mechanical repair tools, camping gear, cooking supplies, first aid kits, or similar items.

‘Authorised Driver’ refers to an additional driver (other than the primary person making the booking) who complies with all the Rental Terms and User Terms.

‘Collection Costs’ refers to the reasonable costs incurred by the Website in recovering unpaid Rental Charges from the Renter. This includes the Transportation Provider’s legal fees and a US\$55 (incl. GST) administration fee, as well as a 15% debt collection agent’s fee on the outstanding Rental Charges.

‘Late Return Charge’ means a fee of US\$40 (including VAT) in addition to any extra rental days charged at the standard rates if the Renter fails to return the Vehicle on the agreed date and time, or an alternative date/time as negotiated with the Transportation Provider under clause 7.1(a).

‘Manufacturer’s Specifications’ refers to the specifications set by the manufacturer of the Vehicle.

‘Mechanical Standard Rate Sheet’ refers to the digital document containing standard rates for common damages, repairs, or services that the Transportation Provider uses to maintain the Vehicle’s quality standards. The sheet can be accessed below.

‘Overhead Damage’ means any damage (excluding hail damage) to the Vehicle above the door seal or the top of the front and rear windscreens, or damage caused to third-party property. This occurs when the Vehicle comes into contact with overhanging objects or obstacles, or when items are placed on the roof of the Vehicle, or when the Renter or any other person is standing or sitting on the roof of the Vehicle.

‘Renter’ refers to the primary person listed on the booking or any Authorised Driver using the service provided by the Transportation Provider during the Rental Period.

‘Renter’s Account’ refers to a debit card, credit card, or Website charge account to which the Renter’s Rental Charges and other associated fees are debited or credited.

‘Rental Charges’ refers to the fees, costs, and amounts specified on the Website or otherwise payable under these Rental Terms.

‘Rental Period’ refers to the duration beginning from the agreed start date on the Website and ending when the Renter returns the Vehicle to the Transportation Provider.

‘Rental Terms’ refers to all the terms and conditions set forth in this document, without limitation.

‘Damage Deposit’ refers to the amount held in trust as an initial payment in the purchasing process.

‘Substitute Vehicle Insurance’ refers to a motor Vehicle insurance policy held by the Renter or an Authorised Driver that covers them while using the Vehicle as a replacement for the insured Vehicle.

‘Transportation Provider Insurance Policy’ refers to the liability insurance policy held by the Transportation Provider.

Rental Terms

'User Terms' refers to the terms and conditions that apply to the visit and use of the Website tuktukmania.com. These terms can be found [keep it for a link].

'Underbody Damage' refers to damage caused to the Vehicle during the Rental Period when the Vehicle comes into contact with anything below the floor, including the bottom of the front and rear bumpers, where the Transportation Provider deems the driver reasonably at fault.

'Vehicle' refers to the Vehicle described on the Website (or any substitute Vehicle), including all parts, components, keys, Accessories, and contents supplied by the Transportation Provider.

'Website' refers to the domain tuktukmania.com under the German business S P P (Pvt) Ltd.

2. The Service Provider's Role

2.1 The Transportation Provider agrees and acknowledges that:

- (a) The Vehicle is registered to operate on roads within the country where it is rented and will remain registered for the duration of the Rental Period;
- (b) The Vehicle is fully insured, covering any damage to the Vehicle, its occupants, and/or third-party property, provided the Vehicle is driven by a licensed driver;
- (c) The Vehicle's engine oil, battery levels, and brake fluid have been maintained according to the Manufacturer's Specifications and are in a state that complies with those specifications;
- (d) The Vehicle will be supplied with a minimum of 3 litres of petrol, diesel, or gas in the tank;
- (e) The Vehicle is delivered in a roadworthy condition and free from defects that could interfere with its smooth operation and adherence to the laws of the country in which it is rented, to the best of the Transportation Provider's knowledge.

2.2 The Transportation Provider (either directly or indirectly through the company) will:

- (a) Ensure the Vehicle is delivered a minimum of 30 minutes before the Rental Period start time to the location agreed with the Renter on the Website;
- (b) Provide the exact Vehicle as specified and booked on the Website, and no alternative unless previously agreed with the Renter;
- (c) Ensure all sets of keys and necessary accessories for the smooth operation of the Vehicle are handed over.

2.3 If the Transportation Provider is unable to fulfill any obligations under clauses 2.1 or 2.2, they must notify the Renter (either directly or indirectly through the company) at least 48 hours before the scheduled service start time, giving the Renter the opportunity to find an alternative Vehicle.

2.4 During the Rental Period, the Transportation Provider must:

Not interfere with the use or operation of the Vehicle unless expressly requested by the Renter in writing;

- (a) Not communicate with, call, or assist the Renter with their transportation or tourism plans unless specifically requested by the Renter in writing;
- (b) Provide assistance with any Vehicle-related queries if contacted by the Renter as necessary;
- (c) Assist the Renter with insurance claims or incidents to the best of their ability.

Rental Terms

3. The Renter's Obligations

3.1 The Renter agrees and acknowledges that:

- (a) Only the Renter or an Authorised Driver will operate the Vehicle; and
- (b) Both the Renter and any Authorised Driver possess a valid driver's license (excluding learner's or provisional licenses) that permits them to drive the Vehicle in the country where it is registered. They must also be licensed to operate Vehicles of the same category as the Vehicle.

3.2 The Renter assumes responsibility for the actions and omissions of any Authorised Driver or any other individual they permit to operate the Vehicle.

4. Permitted and Restricted Areas for Vehicle Use

4.1 the Renter and any Authorised Driver must:

- (a) only use the Vehicle on a road which is properly formed and constructed as a sealed, metalled or gravel road;
- (b) only use the Vehicle on a road in the country which the Vehicle is registered and which is approved by the relevant country's law for travel with the Vehicle;
- (c) not use the Vehicle off-road.eg. on a fire trail, beach, track, grassed area or to cross streams or any other body of water).

5. Use of the Vehicle During the Rental Period

5.1 The Renter and any Authorised Driver are required to:

- (a) Regularly check and maintain brake fluids, engine oils, and other relevant levels in line with the Manufacturer's Specifications, conducting these checks daily or every other day to assist the Transportation Provider in maintaining the Vehicle's quality. The Renter will bear the cost of such maintenance during the Rental Period.
- (b) Ensure the Vehicle is greased at a local service center every 1,000 kilometers.
- (c) Avoid using, or permitting the use of, the Vehicle for illegal activities, racing, contests, or performance tests unless explicitly approved in writing by the Transportation Provider.
- (d) Refrain from using the Vehicle to push or tow objects without prior written consent from the Transportation Provider (either directly or through the Company).
- (e) Avoid carrying more passengers than the Vehicle is designed to accommodate.
- (f) Operate the Vehicle only while sober and not under the influence of alcohol, drugs, or substances that exceed the legal blood alcohol content limits in the country of rental.
- (g) Refrain from driving or operating the Vehicle if it is damaged or deemed unsafe.
- (h) Avoid using the Vehicle after any accident or collision (including those involving animals) unless authorized to do so by the Transportation Provider (either directly or through the Company).
- (i) Obtain prior written consent from the Transportation Provider (either directly or through the Company) before using the Vehicle to transport flammable materials with a flash point below 22.8°C or any other explosive or corrosive substances.
- (j) Adhere to all applicable laws when operating the Vehicle.

Rental Terms

- (k) Avoid placing items on the roof of the Vehicle unless equipped with roof racks. When roof racks are present, they should only be used for luggage, and neither the Renter nor others may sit, stand, or otherwise be on the roof.
- (l) Drive within the prescribed speed limits at all times.
- (m) Comply with all local and international laws governing the operation and use of the Vehicle.
- (n) Reimburse the Transportation Provider (either directly or through the Company) for any items or accessories that are lost, stolen, or replaced with inferior-quality items during the Rental Period.
- (o) Return the Vehicle in the same clean condition it was provided by the Transportation Provider. Failure to do so will result in a cleaning fine.

5.2 The Renter is responsible for all parking fees, speeding fines, traffic violations, and toll charges incurred during the Rental Period.

6. Vehicle Maintenance, Security, and Safety Guidelines

6.1 The Renter and any Authorised Driver are required to:

- (a) Ensure the Vehicle is locked when unattended and keep the keys under their personal control at all times.

6.2 The Transportation Provider will: Assist with the repair of inherent mechanical faults (as reasonably determined by the Transportation Provider or an authorized repairer) at no additional cost to the Renter, provided such faults are not the result of unauthorized use of the Vehicle or a breach of these Rental Terms.

6.3 The Renter must: Refrain from carrying out repairs on the Vehicle without prior authorization from the Transportation Provider (either directly or through the Company). Provide verification of repair costs for reimbursement and VAT purposes by obtaining and delivering an original tax invoice or receipt to the Transportation Provider. Be reimbursed for any repairs authorized by the Transportation Provider, provided the costs are verified. Repairs with unverifiable costs will not be reimbursed.

6.4 The Renter agrees to: Use the Mechanical Standard Rate Sheet to calculate repair or damage costs incurred while the Vehicle was in their possession. For repairs or damages not covered under the Mechanical Standard Rate Sheet, the Transportation Provider will obtain a quote from a reputable and qualified mechanic. This quote will be shared with and agreed upon by the Renter (either directly or through the Company) before finalizing any reimbursement or refund calculations.

7. Returning the Vehicle

7.1 The Renter must return the Vehicle to the Transportation Provider:

- (a) At the location, on the date, and by the time agreed upon unless the Renter has informed the Transportation Provider (either directly or indirectly through the Company) of a change prior to the return date and the Transportation Provider has approved the change.
- (b) In the same condition as it was at the beginning of the Rental Period, except for fair wear and tear.

Rental Terms

7.2 If the Renter returns the Vehicle on a date, at a time, or to a place other than directed by the Transportation Provider through the Website: The Transportation Provider may charge a 'one-way fee' of up to \$2 per kilometre to return the Vehicle to the agreed return location unless clause 7.3(a) applies. The Renter will also be responsible for any additional Rental Charges calculated under clause 7.4.

7.3 Early Drop-Off: If the Renter wishes to return the Vehicle earlier than the scheduled end of the Rental Period, the following conditions apply to ensure fairness to both the Renter and local Vehicle owners who rely on rental income:

- (a) Notification >3 Days: If the Renter provides at least 3 days' notice before the early drop-off, a 2-day rental fee will be charged, and the remaining balance for unused days will be refunded in full.
- (b) Notification <3 Days: If the Renter provides less than 3 days' notice, a 3-day rental fee will be charged, and 50% of the remaining balance for unused days will be refunded.

These policies help support local Vehicle owners while maintaining flexibility. Advance notice enables better management of bookings and ensures a smooth experience for all parties involved.

7.4 The Transportation Provider may request the immediate return of the Vehicle or recover it without notice if:

- (a) The Renter's payment method would exceed its credit limit due to Rental Charges or a 'one-way fee.'
- (b) The Rental Period expires without satisfactory arrangements for extension.
- (c) The Transportation Provider reasonably suspects that:
 - (i) The Vehicle is being used for unlawful purposes.
 - (ii) Damage to the Vehicle, or injury to persons or property, is likely to occur.
 - (iii) The Vehicle may be involved in an industrial dispute.

7.5 If the Renter does not return the Vehicle on the agreed date and time (or any extended period approved by the Transportation Provider):

- (d) After written notice to the Renter (either directly or indirectly through the Company), and if the Vehicle's location is unknown, the Transportation Provider may report it as stolen to the police.
- (e) The Renter will be liable to pay all Rental Charges (including additional charges) and compensate the Transportation Provider for any losses incurred. This includes reasonable additional costs for recovering the Vehicle until it is returned.

8. Fueling Responsibilities

8.1 Fuel Requirements: The Renter must return the Vehicle with at least the same amount of fuel it contained when the Renter initially received it. If the Vehicle is returned with less fuel, the Renter must pay the Transportation Provider (either directly or indirectly through the Company) for the cost of refueling the Vehicle to the original level.

8.2 Determination of Fuel Levels The fuel level of the Vehicle at the start and end of the rental period will be determined by visual inspection of the Vehicle's fuel gauge conducted by the Transportation Provider; and The total kilometres driven during the Rental Period.

Rental Terms

If a Fuel Service amount is charged, it will be based on the actual number of litres of fuel required to refill the Vehicle to its original fuel level at the time of pick-up.

9. Damage Protection, Loss, and Liability for Property

9.1 The Renter is liable for:

- (a) any loss of or damage to the Vehicle during the Rental Period; and
- (b) any damage to third-party property caused by:
 - (i) the Renter or anyone the Renter allows to drive the Vehicle; or
 - (ii) the use of the Vehicle by the Renter or an authorized driver.

This clause does not apply to any damage or loss for which the Transportation Provider is liable under these Rental Terms.

9.2 Indemnity under Transportation Provider Insurance Policy

In the event of an unintended collision resulting in damage to the Vehicle or third-party property, the Transportation Provider may waive the Renter's liability under clause 9.1 if the following conditions are met:

- (a) The collision was unintended, and the Renter or an authorized driver was operating the Vehicle.
- (b) The Renter or authorized driver holds a valid driver's license for the Vehicle.
- (c) The Vehicle was used in compliance with clause 4.
- (d) The Renter provides requested incident details, including:
 - (i) Names, addresses, contact details, and license numbers of involved parties.
 - (ii) Vehicle registration numbers.
 - (iii) A detailed incident description and location.
 - (iv) Police officer names and stations, if applicable.
- (e) The Renter identifies the insurer of any at-fault third party.
- (f) The Renter contacts the insurance provider at the collision site, if possible.

9.3 Security Deposit Retention and Insurance Limitations

- (a) The Transportation Provider may retain the Security Deposit until the insurer confirms payment for the loss or damage. Any unused portion will be refunded within a reasonable timeframe.
- (b) The Transportation Provider is not liable for costs not covered under its Insurance Policy. If the policy does not cover damages, the Renter is responsible for all fair and reasonable costs.

9.4 Personal Injury

The Transportation Provider is not liable for personal injury costs. If compensation is available through the Insurance Policy, the Provider will facilitate securing and distributing these funds to the Renter.

9.5 The Renter must pay for:

Rental Terms

(a) Repairs to:

- (i) Overhead or underbody damage caused by improper use.
- (ii) Water damage, including exposure to salt water or immersion.
- (iii) Damage from breaches of clauses 4, 5.1, or 6.1.
- (iv) Tyre or accessory damage not due to normal wear.
- (v) Deliberate or reckless damage.

(b) Replacement of lost or stolen accessories.

(c) Per-day loss of revenue due to Vehicle downtime caused by a breach of the Rental Terms.

(d) Recovery costs, including:

- (i) Appraisal fees.
- (ii) Income loss for the Transportation Provider (up to \$14 per day).
- (iii) Towing, storage, or recovery costs.
- (iv) Administrative fees for arranging repairs and recovery.

9.6 Debiting Outstanding Costs. If clause 9.5 applies, the Transportation Provider may debit the Renter's account for any unpaid costs under this clause.

9.7 Payment for Loss, Damage, Repair, Cost, or Fee

(a) Where the Renter is required to pay the Transportation Provider under this clause 9, the amount the Renter must pay for any loss, damage, repair, cost, or fee:

- (i) may be reasonably determined by the Transportation Provider; and
- (ii) in relation to damage to the Vehicle, is the lesser of the cost of repairs to the Vehicle or the market value of the Vehicle at the time of the damage.

(b) If the amount determined by the Transportation Provider and paid by the Renter under this clause 9.7 exceeds the final cost of the loss, damage, or repair, the Transportation Provider will refund the difference to the Renter within a reasonable period of time.

(c) The Transportation Provider will provide details to the Renter of the final cost of the loss, damage, or repair upon request and within a reasonable period of time.

10. Claims, Legal Action, and Procedures

10.1 In the event that the use of the Vehicle by the Renter, an Authorised Driver, or any other person results in an accident or claim (an 'Incident'), or where damage or loss is sustained to the Vehicle or the property of any third party, the Renter must ensure that the Renter or any Authorised Driver:

- (a) Promptly reports the Incident to the local police (if required by law);
- (b) Promptly reports the Incident in writing to the Transportation Provider (either directly or indirectly through the Company);
- (c) Does not, without the prior written consent of the Transportation Provider (either directly or indirectly through the Company), make or give any offer, promise of payment, settlement, waiver, release,

Rental Terms

indemnity, or admission of liability in relation to the Incident, except to the extent that the Renter is required to provide a statement to the Police;

- (d) Permits the Transportation Provider or its insurer, at its own cost, to bring, defend, enforce, or settle any legal proceedings against a third party in the Renter's name in relation to the Incident;
- (e) Permits or ensures that the Transportation Provider may claim in the Renter's name or that of the Authorised Driver under any applicable Substitute Vehicle Insurance, and assists, or causes the Authorised Driver to assist, the Transportation Provider in making such a claim, including assigning any right to claim under any Substitute Vehicle Insurance to the Transportation Provider; and
- (f) Completes and furnishes to the Transportation Provider (either directly or indirectly through the Company), within a reasonable time, any statement, information, or assistance that the Transportation Provider or its insurer may reasonably require, including attending a lawyer's office and Court to give evidence.

10.2 The Transportation Provider will meet the Renter's reasonable out-of-pocket expenses in complying with clauses 10.1(e) or 10.1(f).

11. Rental Payment Details

11.1 The applicable rates for the transportation services provided by the Transportation Provider are those the Renter agrees to at the time of booking through the Website. All prices displayed on the Website and within these Rental Terms are listed in United States Dollars (USD), unless otherwise specified. By booking the services, the Renter enters into an agreement subject to these Rental Terms. All payments will be processed via the Website for services related to the Renter's booking and agreement with the Transportation Provider.

Any amounts owed by the Renter will be transferred through the Website and allocated in an equitable manner. The Website will charge the Renter for the transportation services provided by the Transportation Provider, as well as any amounts owed under these Rental Terms, on behalf of the Transportation Provider. The Renter agrees to pay for all transportation services purchased from the Transportation Provider, and authorizes the Website to charge the Renter's credit card account, as provided during registration for the transportation services (including any applicable taxes and late fees), which may accrue in relation to the Renter's account. The Renter is responsible for making timely payments of all charges and ensuring the Website has a valid credit card account on file. Following the use of services, any payment agreed to is non-refundable.

Payment processing or crediting, where applicable, in connection with the Renter's use of the Website and services, will be subject to the terms, conditions, and privacy policies of the Payment Processor and the Renter's credit card issuer, in addition to these Rental Terms. The Website assumes no responsibility for any errors caused by the Payment Processor. In relation to the Renter's use of services, the Website will obtain certain transaction details.

11.2 Upon commencement of the Rental Period, the Renter is required to pay the Transportation Provider:

- (a) all Rental Charges as indicated through the Website;
- (b) any additional charges for extras and licensing fees, as listed on the Website; and
- (c) the amount specified on the Website as a Security Deposit.

11.3 At the conclusion of the Rental Period, the Renter must pay the Transportation Provider:

Rental Terms

any outstanding or additional Rental Charges;

- (a) any amount owed by the Renter or the Transportation Provider to any party arising from the Renter's use of the Vehicle, or imposed by any governmental or competent authority;
- (b) the replacement cost (as reasonably determined by the Transportation Provider) for any lost or stolen Accessory; and
- (c) any amount the Renter reasonably owes to the Transportation Provider under these Rental Terms, whether due to a breach of the Rental Terms or otherwise. The Transportation Provider will provide the Renter with details of any amounts owed under this clause 11.3.

11.4 The Renter authorizes the Website to charge all amounts owed to the Transportation Provider under these Rental Terms to the Renter's Account. Such charges will be appropriately distributed between the Transportation Provider and the Website.

11.5 If the Renter makes payment for Rental Charges via debit card, the Renter acknowledges that it may take up to 7–10 business days for their financial institution to release any amounts that were authorized by the institution at the request of the Transportation Provider.

11.6 The Website will process any refund due to the Renter within 14 days using a method that the Website determines to be reasonable.

11.7 If the Renter fails to settle any amount due under these Rental Terms within 14 days of the due date, the Renter must also pay the Transportation Provider:

- (a) interest at a rate of 10% per annum (compounded daily) on the overdue amount from the expiration of the 14-day period until the date of payment; and
- (b) upon demand, the Transportation Provider's Collection Costs, including interest on such costs.
- (c) a reasonable and justifiable administrative fee to be charged by the Website.

12. Termination of the Rental Agreement

12.1 Either party may terminate the Rental Terms at any time if the other party commits a substantial breach of the agreement.

12.2 Subject to clauses 7.2 to 7.4 (inclusive), the Renter may end the Rental Terms at any time by returning the Vehicle to the Transportation Provider.

12.3 If the Renter cancels this agreement more than 30 days before the start of the Rental Period, the Website will issue a full refund, including the deposit, minus any applicable charges outlined in clause 12.6.

12.4 If the Renter cancels this agreement between 30 and 7 days before the start of the Rental Period, the Website will refund 75% of the total amount, including the deposit, minus any applicable charges as mentioned in clause 12.6.

Rental Terms

12.5 If the Renter cancels this agreement between 7 and 0 days before the start of the Rental Period, the Website will retain 50% of the incurred costs, excluding the deposit. Any necessary deductions for costs as outlined in clause 12.6 will be made.

12.6 In any case of termination, the Website will charge the Renter 100% of all costs incurred, including licensing fees and pickup/drop-off charges if these services have been completed (or partially completed).

12.7 If the Renter fails to appear after the commencement of the Rental Period, clause 12.5 will apply.

13. Circumstances Beyond Our Control

We will not be held liable or responsible for any failure to fulfill, or delay in fulfilling, any of our obligations under the contract caused by an Event Beyond Our Control.

An "Event Beyond Our Control" refers to any act or occurrence that is outside our reasonable control, including but not limited to strikes, lockouts, or other industrial actions by third parties, civil unrest, riots, invasions, terrorist acts or threats, wars (whether declared or not), threats or preparations for war, fires, explosions, storms, floods, earthquakes, subsidence, epidemics, pandemics, or any other natural or man-made disasters. It also includes the failure of public or private telecommunications networks, or the inability to use railways, shipping, aircraft, motor vehicles, or other forms of public or private transportation.

13.1 If an Event Beyond Our Control occurs, which affects the performance of our obligations under the contract:

- (i) we will notify you as soon as reasonably possible; and
- (ii) our obligations under the contract will be suspended, and the timeline for performance will be extended for the duration of the Event Beyond Our Control.

If the Event Beyond Our Control affects our delivery of services to you, we will coordinate a new start date with you once the event has concluded.

In the event of an Event Beyond Our Control, the Website will charge the Renter for all costs incurred, including but not limited to licensing and pickup/drop-off charges, if such services have been fully or partially completed.

14. Personal Belongings Inside The Vehicle

14.1 Except in cases of negligence or fraud on the part of the Transportation Provider, the Transportation Provider will not be held liable for any loss or damage to property:

- (a) left inside the Vehicle after it has been returned to the Transportation Provider; or
- (b) stolen from the Vehicle or otherwise lost during the Rental Period.

Rental Terms

15. Exclusion Of Liability

- (a) The Renter acknowledges and agrees that engaging in activities such as adventure travel carries inherent risks, including the potential for accidents, personal or bodily injury (including death), and damage or loss to property. The Renter confirms that they have carefully considered the nature and extent of these risks and voluntarily choose to accept all such risks, both known and unknown, including those resulting from the negligence of others. The Renter accepts full responsibility for their participation in these activities.
- (b) While the Renter is covered by insurance for most situations while driving a vehicle through tuktukmania.com, the Renter is responsible for arranging their own international travel insurance in addition. This includes incidents arising from actions or omissions of third parties not associated with the provision of the trip, particularly those that are unforeseeable or unavoidable.

16. General Provisions

The English version of these User Terms shall be considered the definitive and authoritative text. In the event of any conflict or inconsistency between the English text and any translation into another language, the English text shall take precedence.

17. Acknowledgement And Confirmation Of The Agreement

By making a booking, you automatically agree to these rental terms.

HANDOVER AND EXTRAS REPORT

The Transportation Provider and tuktukmania.com offer additional services and extras. We maintain up-to-date pricing for any missing items or necessary repairs here: [Link to prices].

Returning the tuktuk	Cost if not done (properly)
We aim to return your vehicle in the same condition as when you received it. As part of your responsibilities, you are required to clean and grease your tuktuk after every 1,000 kilometers during your trip.	Easy Return Option: If you are short on time, we offer a "Easy Return" option for a fee of USD \$10. By selecting this option, we will handle the cleaning and greasing of your vehicle for you.